

Dear Valuable Customer,

You are a proud owner of Wep Billing Printer.Our machines are easy to operate, effortless & easy to maintain on low running costs. Enjoy our fantastic service spread across the country through well networked Authorized Service Providers. This Technical Communication guide will help you to operate the Machine easily and help you to diagnose and troubleshoot in case of any problem. Regarding any suggestion andfeedback e-mail us at



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Technical Communication No. 01 Date of Release: 24<sup>th</sup> Aug 2020 Models Covered: WeP i lable Pro

#### Driver Installation for WeP i Label Pro Printer

**Introduction:** This technical communication will cover deriver Installation process for I-label Pro Printer which will help us in its Functional process.

- Connect printer through USB Cable and follow the below procedure.
- Open "Driver with Label Shop" through Utility → I Label Pro → Driver with Label Shop

Quick Conv Dacta	tut Copy path Paste shortcut Asset shortcut	Easy access	Properties	Select none	
Clipboard	Organize	New	Open	Select	
<b>T</b>			B	n E Konze	
	C → Data (D:) → Data → D drive → BP series	To see a Lo			✓ ♂ Search Driver with label shop
🦶 Downloads 🛛 🖈 ^	Name	Date modified Ty	/pe S	ize	
🖞 Documents 🛛 🖈	Common	10/5/2018 11:36 AM Fi	le folder		
📰 Pictures 🛛 🖈	LabelShop_GPrinter_5.30.1632 New	10/5/2018 11:36 AM Fi	le folder		
231	🔥 Sample labels	10/16/2018 3:05 PM Fi	le folder		
I Lable Pro	Win32	10/5/2018 11:36 AM Fi	le folder		
Oct'16	🔄 Win64		le folder		
Oct'18	GprinterOEM		ecurity Catalog	218 KB	
	GprinterOEM		etup Information	59 KB	
OneDrive - WeP Solut	PrnInst		pplication	2,129 KB	
This PC	prnlist	8/11/2016 7:01 PM Te	ext Document	2 KB	
3D Objects					
Desktop					
Documents					
Downloads					
·					
Music					
E Pictures					
Videos					
Win-10 (C:)					
Data (D:)					
Network					
TVELWORK					
~					_
ms					18

• Select "PrnInst" and it will show the Screen displayed below.

-> • 🛧 📙	> This	PC → Local Disk (C:) → Users → saurabhg	$\rightarrow$ MY OLD DATA $\rightarrow$ old	data > desktop >	Lable Pro > Driver with label sho
Quick access		Name	✓ Date modified	Туре	Size
. Martin and Alexandra Colleges	*	Common	12/13/2019 7:07 PM	File folder	
Desktop		LabelShop_GPrinter_5.30.1632 New	12/13/2019 7:07 PM	File folder	
Downloads	A	Sample labels	10/16/2018 3:05 PM	File folder	
Documents	*	Win32	12/13/2019 7:07 PM	File folder	
Pictures	*	Win64	12/13/2019 7:08 PM	File folder	
IMPORTANT F	OLDE	GprinterOEM	8/11/2016 7:03 PM	Security Catalog	218 KB
Mar'20 Payout		GprinterOEM	8/11/2016 7:01 PM	Setup Information	59 KB
New folder		🍓 PrnInst	8/11/2016 7:01 PM	Application	2,129 KB
wetransfer-ea	bae7	prnlist	8/11/2016 7:01 PM	Text Document	2 KB



• Click on "Yes" Option for proceeding



• Select the "Next" option



• Now select "Install Printer" option

	ation Options ease select what kind of installation/uninstallation you wish to choose
$\rightarrow$	Install Printer Installs one or multiple printers on the system.
$\rightarrow$	Uninstall Printer Uninstalls one or multiple printers and printer drivers from the system.
$\rightarrow$	Remove Preloaded Drivers Removes previously preloaded drivers from the system.

• Select the option of "Gprinter GP-1624T" and click on next button.



printer you want to install.	Ċ
r printer. If the driver is in a different fold hange location>. If your printer is not list le printer.	
<u>P</u> rinters:	
Gprinter GP-1534T	
Gprinter GP-1624D	
Gprinter GP-1625D	
Gprinter GP-1635T	
Gprinter GP-1724D	
Chan	ge location
	r printer. If the driver is in a different folo hange location>. If your printer is not list le printer. Brinters: Gprinter GP-1534T Gprinter GP-1524T Gprinter GP-1624D Gprinter GP-1625T Gprinter GP-1625T Gprinter GP-1634T Gprinter GP-1635T Gprinter GP-1635T Gprinter GP-1724D

# • Click on "Add new printer"

		Gprinter GP-1725D
Quest	tion	
	Printer is already installed. Please select the desired action:	<u>C</u> h
	Update existing printer driver(s)	
	Add new printer	<u>P</u> reviou
	Cancel	

• Choose USB PORT (USB001) and Click on "Finish".

Printer Options					
Please select port,	printer nan	ne and langu	Jage.		R
Enter the name for your					hen you a
done, select <finish> to</finish>			ido an icon to the	Finters folder.	
Driver version:	5.1.10	6.6494			
Printer <u>n</u> ame:	Gprin	Gprinter GP-1624T			
Available ports:					
SHRFAX:			~	Add TCP/IP P	ort
Solid PDF Port:					
USB002				Delete Port	
USB003					
USB004					
USB005			×		
🗌 I want to use th	is printer a	s the Windo	ws <u>d</u> efault printer.		
Select language:		English			~
		Exit	Help	< Previous	Fini

Driver Installation in process.

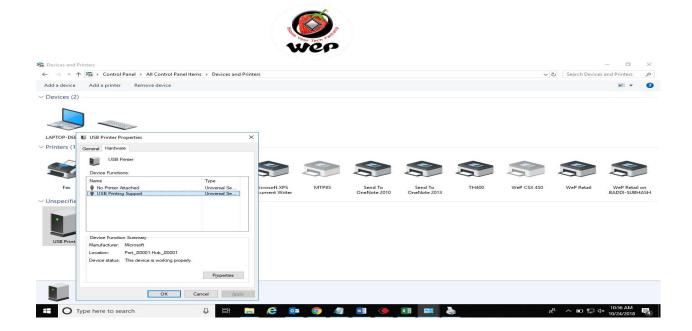


nInst - Install Printer (Not Responding)	
Installing Printers	
To stop the installation press <cancel> button</cancel>	
Installing printer driver	
Gprinter GP-1624T	
	Cancel

# • Open "Control Panel" & Go to "Device and Printer".

	<ul> <li>All Control Panel Items</li> </ul>		~ (
Adjust your computer's settin	gs		View by: Small
Administrative Tools	AutoPlay	Backup and Restore (Windows 7)	Reference BitLocker Drive Encryption
💶 Color Management	🔯 Credential Manager	Date and Time	Default Programs
🚦 Device Manager	Devices and Printers	Base of Access Center	File Explorer Options
File History	A Fonts	🔑 Indexing Options	Infrared
Internet Options	🕌 Java (32-bit)	Keyboard	Mouse
Network and Sharing Center	📰 Phone and Modem	Power Options	Programs and Features
🔗 Recovery	🔗 Region	🐻 RemoteApp and Desktop Connections	Security and Maintenance
Sound	Speech Recognition	Storage Spaces	🔇 Sync Center
System	Taskbar and Navigation	Troubleshooting	🎎 User Accounts
Windows Defender Firewall	Windows Mobility Center	Windows To Go	Work Folders
a design of the second s	ck on "Gprinter Driver"	& Go to "Properties".	11 N - 11
Right Cliv  Perices and Printers      ~ ~ ~ ~ ~ ~ > Control Panel > All Control Pa	ck on "Gprinter Driver"	& Go to "Properties".	11 N - 11
Bright Cli      Control Panel      All Control Pa      da device     Add a printer     Remove device      covices (2)      APTOP-DEBASIS     USB Receiver      trinters (12)      Fx     FS-1035MEP     Kocen      Koce	ek on "Gprinter Driver" Hellterns > Devices and Printers Hellterns > Devices and Printers Microsoft XPS (MITPAS)	Send To Send To TH400	
Project and Printers      Prices and Printers      Add a printer      Add a printer      Remove device      Printers (12)      Seview      Seview	ek on "Gprinter Driver" Hellterns > Devices and Printers Hellterns > Devices and Printers Microsoft XPS (MITPAS)	<b>SSS</b>	v o Search Devices and Printer ■ WeP CSX 450 WeP Retail WeP Ret
Process and Printers     Add a printer     Add a printer     Add a printer     Remove device      Add a printer     Remove device      Add a printer     Services (2)     S	ek on "Gprinter Driver" Hellterns > Devices and Printers Hellterns > Devices and Printers Microsoft XPS (MITPAS)	Send To Send To TH400	<ul> <li>b Search Devices and Printer</li> <li>Comparison</li> <li< td=""></li<></ul>

• Choose "USB Printing Support" and click "OK"



• Now Printer Driver is successfully installed.



Technical Communication No. 02 Date of Release: 07<sup>th</sup> Sep 2020 Models Covered: WeP i label Pro

#### Application Installation for WeP i label Pro Printer

**Introduction**: In I Label Pro Printer we have to install its application for generation of Bar Codes and Database entry. This Technical Communication will guide us how to install application for the same.

- Connect printer through USB Cable and follow the below procedure.
- Open "Driver with Label Shop" through Utility → I Label Pro → Driver with Label Shop

• * 🕈 📙 > Th	s PC → Local Disk (C:) → Users → saurabhg	> MY OLD DATA > old	data → desktop → I	Lable Pro > Driver with label shop
	Name	Date modified	Туре	Size
uick access	Common	12/13/2019 7:07 PM	File folder	
)esktop 📌	LabelShop_GPrinter_5.30.1632 New	12/13/2019 7:07 PM	File folder	
ownloads 🕺 🖈	Sample labels	10/16/2018 3:05 PM	File folder	
ocuments 🕺 🖈	Win32	12/13/2019 7:07 PM	File folder	
tures 📌	Win64	12/13/2019 7:08 PM	File folder	
PORTANT FOLDE	GprinterOEM	8/11/2016 7:03 PM	Security Catalog	218 KB
/lar'20 Payout	📓 GprinterOEM	8/11/2016 7:01 PM	Setup Information	59 KB
Vew folder	🍓 PrnInst	8/11/2016 7:01 PM	Application	2,129 KB
wetransfer-ea5ae7	prnlist	8/11/2016 7:01 PM	Text Document	2 KB

• Select the option of "Label Shop\_GPrinter\_5.30.1632 New".

Date modified	Туре	Size
9/22/2016 4:56 PM	Application	3,081 KB
4/14/2017 2:46 PM	WinRAR archive	15,214 KB
4/14/2017 2:46 PM	XML Document	1 KB
	4/14/2017 2:46 PM	4/14/2017 2:46 PM WinRAR archive

• Click on "Continue" option.



• Select the option "Start Label Shop & Continue".

_		A A D A AD	
1	LabelShop	× "	g 2
-	Labelshop for Gprinter Repair	- 	7
1	Successfully repaired the LabelShop		
:hk 7e 30	Ver: 5.30.1632.36		
	✓ Start LabelShop     Complete		

- After that choose "Create new Document".
- Click on "Next".



Document wizard	×
You can choose to open an existing document to work, you can also create a new document.	
Please select:	
Open an existing document	
Create new document	
Do not show the wizard on next startup	11
Next Cancel	

- Click on "Lable".
- You can set page.

Label Setup	
-	100mm
	1 80mm
Printer Page Label Other	100.00 × 80.00 mm [Col:1]
Label Width: <u>100.00</u> mm Height: 80.00 mm	Gap Horizontal: 3.00 mm Vertical: 3.00 mm
Shape Round Rectangle	Hole Rows:
	OK Cancel Help

• New Page Setup.

Be LabelShop [ for Gprinter ] V5.30.1632 - NewLabel1	-	ð	$\times$
File Edit View Tools Align Database Option Windows Login Help			
$\square \square $			
► B × D 区 ▲ · III ★ III □ III □ □			
272  22  22  22  22  22  22  22  22			
3 NewLabelt ×			-
	, 1140 ,		
			· ·
💥 Gprinter GP-1624T (203 dpi) 🔲 Untitled 100.00 * 50.00 mm 👔 Database 🕆 🛵 -15.62, 3.03 mm 🗄 🚺 🚺			- 6
💶 🔿 Type here to search 🔱 🖽 😑 🕋 🕭 🚄 🧔 💼 💹 🥘 📸 🔡 🗚 🛧 🖦 🐿 💭 🐗		6 PM 9/2020	2



• "Barcode Setup".

ption Windows Login Help
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- B Z U M A +   ■ = =   ⊡ ⊡ ⊡   🗳
12345678
• "Text Setup".
• Text Setup .
Option Windows Login Help
<u>)</u> 🚭   🗟 🛄 🔽 I – 🥆 🗔 🔜 I   🚳 🛤 🙆   14
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12345678



Technical Communication No. 03 Date of Release: 21<sup>st</sup> Sep 2020 Models Covered: WeP I label Pro

#### Barcode Database Creation in WeP i Label pro Printer

**Introduction:** This technical communication will cover the process of Database creation for I Label Pro. It will help us in generation of Bar Codes and Database Stickers

n	Dat	abase	Option	Windows	Login	Help
5	13	Setup	Database			T 🔊 🖉 I
	649	Search	n Record	0	trl+F	•   📰 🗄
180	¢	Refres	sh			
	I∢	Move	First			
		Move	Prev			Line
	►	Move	Next			
	►I	Move	Last			
		Delete	e Database	2		

Select type of File for Database Setup.

abase Setup	
Туре	Tables:
EXCEL File 🗸	
ODBC Data Source Text File EXCEL File	Fields:
File Name: Select File	
Include Field Name in First Line	
	Records on Label: 1

• "Browse your File" and it will create the database.

-> - 🛧 🗖 > Th	nis PC > Desktop	ٽ ~	Search Desktop	
rganize 👻 New fold	er			= •
^	Name	D	ate modified	Туре
Quick access		4/	29/2020 10:39 AM	File folder
🔜 Desktop 🛛 🖈	UTILITY RAR		/18/2020 8:17 AM	File folder
🕹 Downloads  🖈	WEPDR400 bill printer	2/	/29/2020 6:38 PM	File folder
🖺 Documents 🖈	wetransfer-ea5ae7	4/	/29/2020 9:49 AM	File folder
📰 Pictures 🛛 🖈	Call Remarks	4/	/10/2020 2:53 PM	XLSX Workshe
IMPORTANT FOI	Call Status.	4/	/25/2020 5:36 PM	XLSX Workshe
Mar'20 Payout	Check Sheat	4/	/18/2020 10:38 PM	XLSX Workshe
New folder	ITM (	3/	/19/2020 2:40 PM	XLS Workshee
	PBU-ASP-20-04-2020 (1)	4/	/21/2020 9:40 PM	XLSX Workshe
wetransfer-ea5a	priti	3/	/9/2020 8:02 PM	XLSX Workshe
This PC	RBP Defective	4/	/2/2020 9:08 PM	XLSX Workshe
3D Objects	WCR Check Sheat	4/	/19/2020 12:22 AM	XLSX Workshe
Daslatan	<			

Regarding any Feedback and queries, kindly reach us on below: Mail Id: <u>rbp.support@wepindia.com</u> Toll Free Number: 8103 500 500 WhatsApp Number: +91-9148224129