



Tips to maintain Billing Printer during monsoon season

Dear Customers,

“Greeting from Wep Solutions Ltd.”

There is always joy when July is nearby! Yes, the entry of the monsoon season. You get a great relief from scorching heat and sun burns. No wonder we all love monsoon, but this season is notorious for wrecking our electrical appliances.

We have enlisted some tips that will help you to maintain your printer during monsoon season and provide a better working life to it.

Protection from dust accumulation;

Dust attracts moisture during the monsoon causing fungal growth in your electronic devices. To avoid such trouble, it is very important to clean your printer with a clean dry cloth frequently.

We also suggest protecting the LCD and Key panel area of printer by covering it with a transparent cover or laminations.

Precautions based on exposure to weather

Put silica gel packets surrounding to printer area, which changes color when it is exhausted of absorption. Silica gel is a great absorber of moisture that keeps your Printer moisture free. Replace the silica gel packets with new ones before it changes the colour completely.

Always store your Printer in a dry area. Practicing this will help you to prevent faults on the keyboard and logic board.

Never keep your Printer near the window. There are high chances that small water droplets can penetrate micro-circuitry and make your printer malfunction.



Precautions based on power fluctuations

Never ever connect your Printer to Power plug when the power is fluctuating.

Remove the charging adapter from your printer before closing the day activity. Lighting is one of the common phenomena during monsoon which can damage your machine permanently. However, excessive charging will also reduce battery life.

Usage of Genuine Thermal Paper Rolls

Thermal Paper roll specifications and quality has a major impact on Printer life. For a better results and safer life of printer we suggests out customers to use genuine paper rolls.

Refer to below parameters while purchasing a Thermal paper Roll.

1.Side wall profiles of a paper roll should be smooth and free from residues from its cutting process. Presence of particles on its side profile created instant failure of Thermal Mechanism.

2. Thickness of paper should be within a range of 0.55mm to 0.65mm

Regarding any Feedback and queries, kindly reach us on below:

Mail Id: rbp.support@wepindia.com

Toll Free Number: 8103 500 500

WhatsApp Number: +91-9148224129